



**WIREDOG COMMUNICATIONS HIGH SPEED  
WIRELESS AND FIBER INTERNET ACCESS  
PURCHASE AGREEMENT**

Date \_\_\_\_\_

**I. CUSTOMER BILLING INFORMATION - SUBJECT TO CREDIT APPROVAL**

Company Name: \_\_\_\_\_ Referred By: \_\_\_\_\_  
Contact Name: \_\_\_\_\_ Years at current address: \_\_\_\_\_  
Current Address: \_\_\_\_\_  
(If less than 5 years, list previous address) \_\_\_\_\_  
Phone: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
SSN #: \_\_\_\_\_ Drivers License #: \_\_\_\_\_ State: \_\_\_\_\_  
Place of Employment: \_\_\_\_\_ # Years: \_\_\_\_\_  
(If less than 5 years, list previous employer) \_\_\_\_\_

**Credit Card Information**

**ALL customers are required to provide a valid credit card or bank account number for billing and credit purposes. Installation will not be scheduled without a valid credit card or bank account number - please fill out and return the appropriate attached Credit Card or Bank Draft auto payment form. Contract will not be processed without this information. Incorrect or incomplete information will cause delayed or cancelled installations. Account holder's credit card or bank account will be billed automatically between the 16<sup>th</sup> and 20<sup>th</sup> of each month. Payment for first month's service is due with contract submission. Services are billed in advance.**

**II. BACKUP ACCOUNT INFORMATION (Only with Business Packages)**

Dial-Up Account Name: \_\_\_\_\_ Password: \_\_\_\_\_

**III. EMAIL INFORMATION**

Email #1 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #2 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #3 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #4 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #5 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #6 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #7 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #8 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #9 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_  
Email #10 - \_\_\_\_\_@wiredog.com Password: \_\_\_\_\_

Professional installation consists of: 50 ft of Cat5 Cable, Outdoor Radio, 1ea – wall mounting bracket, 12” mast, Wired Router (**A wireless router may be substituted for an additional cost of \$69**), 2ea - Cat5E 3ft Jumper Cable, and POE adapter. (Computer Minimum requirements: Windows XP or Higher, NIC, Current Virus Protection). Installer will securely mount equipment on the outside of building, (8 ft ladder only), Run 50ft. Cat5 cable from Outdoor radio to inside of facility as close to computer equipment as possible, connect Router to equipment and configure one PC for use. Installer will perform an Internet speed test to confirm performance and make any adjustments necessary.

**RESIDENTIAL Service Package includes:**

- WireDog Wireless Internet service for 1 PC, including Standard E-mail features
- 1 E-mail address w/ 100MB mail storage. **Additional email accounts available for \$5 per month per account.**

**BUSINESS LAN Service Package includes:**

- WireDog Wireless Internet service, including standard E-mail features
- 10 E-mail addresses w/ 100 MB mail storage per E-mail box
- Restricted use of single Static IP address
- 1- Dial up Account

**Wireless Router (\$69): Yes / No**

Customer supplied router make and model: \_\_\_\_\_

**Additional equipment and nonstandard installs may incur further costs.**

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1 Year - \$99 Installation Fee		2 Years - \$99 Installation Fee Waived	
RESIDENTIAL	BUSINESS	RESIDENTIAL	BUSINESS
<b>Up to 1MB Download Speed / Up to 512k Upload - Wireless/Fiber</b>			
\$ 29.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$ 49.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$ 26.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$ 44.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____
<b>Up to 3MB Download Speed / Up to 768k Upload - Wireless/Fiber</b> <i>(Currently Unavailable in Trifluent Service Area)</i>			
\$39.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$ 69.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$35.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$ 62.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____
<b>Up to 5MB Download Speed / Up to 1.5MB Upload - Fiber Only</b> <b>Call for Symmetrical Pricing</b> <i>(Currently Unavailable in Trifluent Service Area)</i>			
\$ 64.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$ 89.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$ 58.45 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____	\$ 80.95 per month ____ <b>REQUIRED Equipment Fee:</b> \$9.99/mo Lease* ____ <b>OR \$349 Upfront Purchase**</b> ____
Static IP - \$10 per month ____ Block of 16 IPs - \$80 per month ____	Static IP - \$10 per month ____ Block of 16 IPs - \$80 per month ____	Static IP - \$10 per month ____ Block of 16 IPs - \$80 per month ____	Static IP - \$10 per month ____ Block of 16 IPs - \$80 per month ____
<b>Additional equipment and nonstandard installs may incur further costs.***</b>			

\*Lease continues after term of contract for as long as service and equipment is in use. In the event of equipment failure and under reasonable wear and tear during term of lease, replacement equipment will be available for faulty parts. Replacement under other circumstances will be at the discretion of WireDog Communications. Leased equipment will be recovered within 2 weeks of cancellation. These offers apply to standard equipment only. Additional labor and equipment costs may apply.

\*\*In the event of equipment failure and under reasonable wear and tear during term of contract, WireDog Communications will RMA the faulty parts during their term of warranty, provided customer is in good standing. Out of warranty equipment must be replaced by the customer. These offers apply to standard equipment only. Additional labor and equipment costs may apply.

\*\*\*Onsite troubleshooting service calls will be billed at our standard rate unless the problem is a result of equipment failure under reasonable wear and tear. Billable service visits include but are not limited to: inhibited signal due to tree growth, antennas or equipment that has been tampered with or moved by the customer or other unauthorized personnel, cut, severed or altered cabling, loose or misaligned equipment due to storms or high winds.

## Terms and Conditions

The Wireless Internet Access Service (the "Service") to be provided under this Agreement is subject to the terms and conditions of the WireDog's Residential or Business LAN Wireless Internet Access Service Agreement and Acceptable Use Policy, which are made a part of this Agreement. In addition, you will be obligated to pay WireDog the monthly Service fee shown above for the portion of the month in which your Service is activated and the remaining months of the term of the agreement unless otherwise stated. On your first monthly billing date, the credit card that you provide to the Dealer when you establish your WireDog Service account will be charged for a prorated monthly Service fee for the month during which the Service is activated and for the full monthly Service fee for the subsequent full month. Thereafter, your credit card will be charged 10 days in advance of the related Service period for the then-current month's Service fee. This Agreement is renewed automatically on a month-by-month basis for as long as you continue to pay the then-current monthly fee. WireDog reserves the right to charge a late fee of \$10.00 for uncollected or outstanding charges 25 days after the due date. WireDog also reserves the right to suspend or terminate your Service for non-payment. You will be charged a \$25 reconnection fee following any suspension or termination of your Service, whether voluntary or involuntary.

**Customer is responsible for having adequate power source with appropriate grounding for access equipment installation. If installer determines a non-sufficient power source with appropriate grounding for equipment is available, customer will be responsible for rectifying the power issue at the owner's expense before access equipment will be installed. There will be a \$69 charge for all non-installs because of inadequate power requirements. A standard \$100 fee will apply to all non-standard installations or to installations that cannot be completed due to having no line of sight to our equipment. INITIAL \_\_\_\_\_**

As part of this agreement WireDog is renting the equipment to deliver the service to the customer's premises. The customer is responsible for return equipment in normal working order at the end of their agreement term or if service has been terminated for any reason. WireDog will be responsible for maintaining the equipment to deliver the agreed upon service for the term of the agreement. WireDog will not warrant the equipment if customer has tampered with equipment or if an insurable event has rendered the equipment damaged or useless.

**Customer will be obligated to pay a \$99.00 cancellation fee to WireDog if you cancel the Service at any time during the term of your Service. This cancellation fee may be charged to your credit card.**

You acknowledge and agree that WireDog is not extending credit to you and that the cancellation fee is not interest, a credit service fee or a finance charge. You also acknowledge and agree that WireDog is not responsible for any additional fees that you might incur as a result of the cancellation fee being charged to your credit card or bank account. You hereby authorize WireDog to report any payment defaults to credit reporting agencies.

**The customer shall under no circumstances resell or redistribute without express written consent any Internet connectivity provided by WireDog Communications, or Professional Networks, Inc. Reselling any WireDog Communications or Professional Networks, Inc. Internet connectivity without authorization will result in immediate suspension of service and legal action. INITIAL \_\_\_\_\_**

I HEREBY ACKNOWLEDGE THAT I HAVE READ, UNDERSTAND AND AGREE TO ALL OF THE ABOVE TERMS AND CONDITIONS, INCLUDING THE TERMS OF THE LAN BUSINESS WIRELESS INTERNET ACCESS SERVICE AGREEMENT AND ACCEPTABLE USE POLICY INCORPORATED BY REFERENCE HEREIN.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Customer Printed Name: \_\_\_\_\_

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